

Khairoul Ikhwan Bin Hasim

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PROFILE SUMMARY

A Business Management undergraduate with practical experience in warehouse logistics and customer operations. Proven track record of reliability in high-volume environments. Seeking internship roles in administration or management.

EMPLOYMENT HISTORY

Barista (Part-Time) | Zuspresso (M) Sdn. Bhd. June 2025 – Present

- Adhere strictly to standard operating procedures (SOPs) for beverage preparation to ensure consistent product quality
- Uphold rigorous hygiene standards and food safety protocols to ensure a safe environment for customers and team members

Food Delivery Driver (Part-Time) | ShopeeFood October 2023 – May 2025

- Delivered food orders within time targets while maintaining service quality and customer satisfaction
- Communicated with customers and merchants to resolve delivery issues

Warehouse Assistant | Alpha Integrated Management February 2022 – October 2023

- Conducted thorough quality and quantity checks on incoming stocks
- Acted as the primary point of contact for third-party logistics (3PL) providers, ensuring smooth handover and documentation of goods

Barista | Berjaya Starbucks Coffee Company Sdn Bhd February 2019 – July 2019

- Provided customer service and prepared beverages
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EDUCATION

Bachelor of Business Management (Honours) October 2023 – Present
Multimedia University, Selangor | CGPA 3.74

Diploma in Business Studies (Transport) June 2019 – March 2022
Universiti Teknologi MARA, Johor | CGPA 3.56

SKILLS

Microsoft Excel – Advanced

Microsoft Word – Proficient

Power BI – Basic

Python – Basic

HTML, CSS, WordPress – Basic

LANGUAGES

English – Fluent

Malay – Native